

# SolidWorks Subscription Service

**AUTOMATIC UPGRADES, TECHNICAL SUPPORT, VALUE-ADDED RESOURCES**

SolidWorks Subscription Service is a software support plan providing technical support, automatic software upgrades, and much more. Access a full range of members-only resources for collaborating and sharing knowledge with the worldwide SolidWorks® user community.

Whether you are a designer, engineering manager, or business manager, you can benefit from SolidWorks Subscription Service, an innovative, value-added software support plan. As a designer, you are entitled to automatic upgrades to the most up-to-date versions of 3D CAD software and add-on products from SolidWorks Corporation. As a business manager, you have access to the latest technology, information, and support to protect your investment and ensure continuous productivity improvements.

Best of all, your annual subscription makes you a full member of the SolidWorks user community, enabling you to more actively influence future product direction.

## Subscribers receive the following services:

- Automatic upgrades to the most up-to-date versions of SolidWorks 3D mechanical design software and add-on products including eDrawings Professional, 3D Instant Website, PhotoWorks™, SolidWorks Animator, SolidWorks Toolbox, SolidWorks Utilities, and FeatureWorks®
- Telephone support provided by your local authorized SolidWorks reseller
- Web access to priority enhancements, a comprehensive implementation guide, a model library, regularly scheduled webcasts, and an interactive knowledge database
- SolidWorks enhancement request privileges
- Free listing in the SolidWorks Manufacturing Network for qualified service companies

**Upgrades and enhancements.** Get automatic upgrades to the most up-to-date versions of SolidWorks software. At no additional cost, Subscription Service customers receive upgrades to all SolidWorks-supplied add-on products that they have purchased, and are able to download new service packs. The SolidWorks development team is continually improving the product and responds quickly to issues reported by customers. Automatic email notification keeps you current with important news as well as the latest software updates.

**Technical support services.** SolidWorks Subscription Service entitles you to technical support from your reseller. Support services include telephone assistance with product features, menu commands, installation issues, and troubleshooting. For a separate fee, your SolidWorks reseller can provide value-added services such as training, design consulting, planning, and customization.

**SolidWorks Implementation Guide.** Access the SolidWorks Implementation Guide, a comprehensive set of tools and materials that supply a consistent, proven methodology and best practices to ensure successful deployment of SolidWorks.

**SolidWorks Best Practices Guide.** Take advantage of a collection of technical articles and tips that provide you with industry-standard best practices as well as in-depth insight into the features and functionality within SolidWorks software.



Access priority enhancements, an interactive knowledge database, and other value-added resources via the web.

**Technical support via the web.** Access a variety of web-based technical resources available exclusively to subscription customers. Subscribers can obtain frequently updated information seven days per week, 24 hours per day. Resources include an interactive knowledge database of technical tips covering all primary product functions to help you get the most from your SolidWorks software.

**Enhancement request privileges.** Provide input on the functionality required for your specific use of the product. Customer enhancement requests are a focal point for our product engineering group in determining which functionality to include in future releases. As a SolidWorks subscriber, you can more actively influence the future direction of SolidWorks software development.

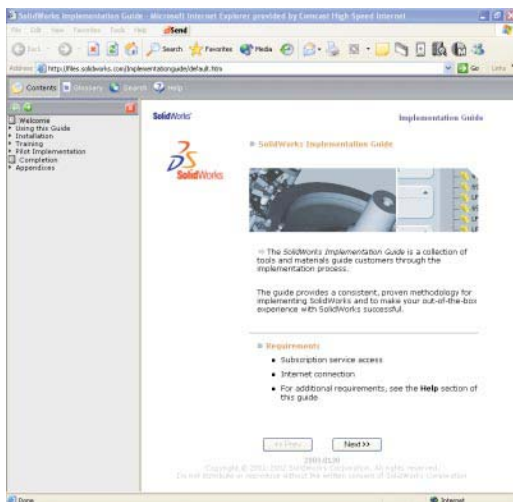
**Model library.** Enjoy direct access to a comprehensive library of parts, assemblies, and features contributed by other SolidWorks users around the globe. Pan, rotate, and zoom in on a better view. Drag and drop models directly into your design projects and save yourself hours of design time.

**Webcasts.** Participate in regularly scheduled webcasts to pick up productivity tips that will help you get the most from your CAD investment. Pool your knowledge with the expertise of SolidWorks developers, technical support specialists, and other users worldwide.

**Manufacturing Network.** Subscription Service entitles qualified services companies to a free listing in the Manufacturing Network. The Manufacturing Network is an online directory that helps SolidWorks customers easily locate local services vendors that can work with native SolidWorks files, eliminating data conversion issues, reducing errors and cost, and improving time-to-market.

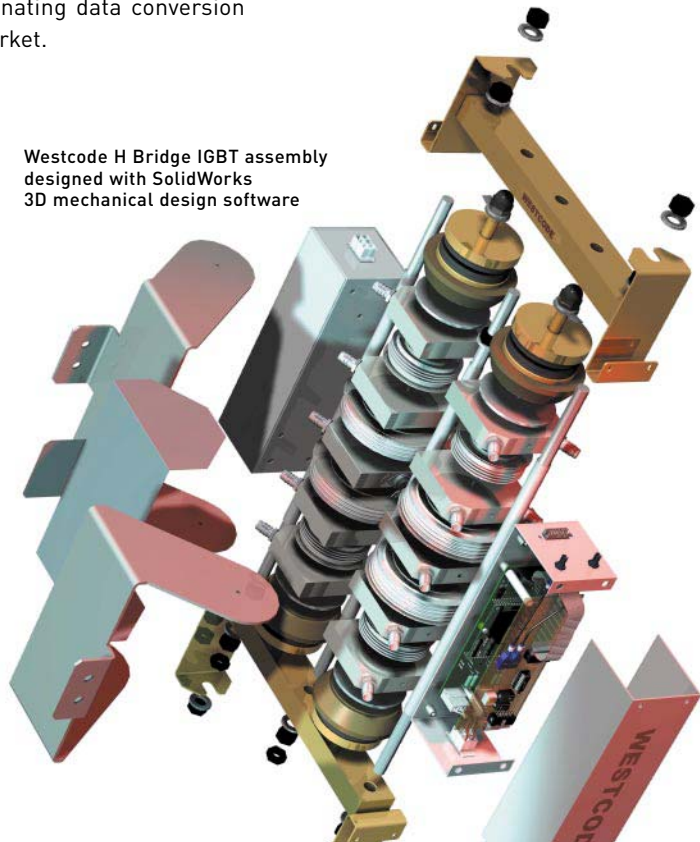
“One of the reasons SolidWorks has become a leader in the marketplace is its ability to accommodate customer feedback. SolidWorks Subscription Service resources allow me to participate fully as a member of the SolidWorks community.”

R. Mark Ahtner, Mechanical Design Engineer, Miller Electric Mfg. Co.



The SolidWorks support web site offers links to valuable resources such as the Best Practices, Implementation, and Administration Guides.

Westcode H Bridge IGBT assembly designed with SolidWorks 3D mechanical design software



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